# Med-IQ\*

How can yesterday's risk data... help tomorrow's patients?





# The Challenges

- You have different data sources identifying risk vulnerabilities, and their financial consequences are unclear.
- Your organization responds to risk issues only after they occur.
- It's often difficult for you to represent priorities, value, and improvement, especially outside of your department.

# The Solution: Risk Analytics

- Organize and code disperate datasets to uncover underlying causes of risks and their financial consequences.
- Design proactive, evidence-based risk strategies to prevent adverse incidents.
- Set priorities, value, and improvement plans within and beyond your department.



Med-IQ's Risk Analytics, powered by Coverys, translates your risk data into:

**Actionable** intelligence

Evidence-based strategies

Measurable results

### **EXAMPLE OF A RECENT ENGAGEMENT**

Not-for-profit health system on the west coast interested in understanding their data relative to their peers

#### **Focus**

# System-wide

□ Geography

□ Individual locations

□ Types of facilities

□ Department/specialty

#### Source

MPL claims

□ Incident data

□ Complaint data

□ Patient satisfaction

☐ Quality measures

☐ Medical records

# Type of Analytics

Cataloging with taxonomy

■ Benchmarking

☐ Dashboard

Data integration

☐ Predictive analytics

☐ Analytic consultation

#### **Process**

Took a deep dive into malpractice claims Incorporated clinical coding using 5 years of claims data

Provided benchmarking analysis across system and versus relevant peers

Shared root causes driving clinical events

# **Deliverables**

- Illustrated financial consequences of risk history
- Identified and prioritized risk issues by facility and specialty
- Provided detailed risk recommendations and customized risk education plan for all providers

### **Value**

- Strengthened ability to drive change across their network while offering individual providers opportunities to improve patient safety within their practice
- Gained attention, influence, and resources from clinical and administrative leadership
- Created collaboration across departments on initiatives relevant to identified risk priorities

