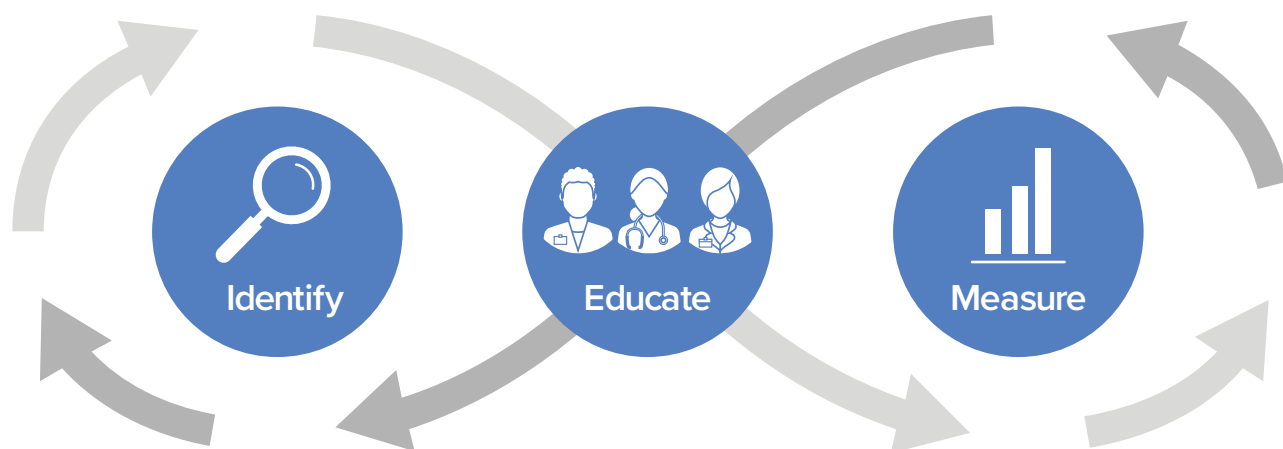


Reducing adverse events and claims while improving patient safety and outcomes has never been more important or challenging.



That's why Med-IQ empowers you with a 3-tiered approach:



Identify

Pinpoint and prioritize your key risks and present them to stakeholders in an evidence-based way

Educate

Distribute customizable risk education in both live and online formats that are relevant to a variety of providers and clinical settings and that satisfy CME requirements

Measure

Validate program use, quantify knowledge gained, and assess behavior change

► Solutions for the Entire Healthcare Team

- Physicians
- Residents
- Practice Managers
- Nurses
- Advanced Practice Professionals
- Risk Professionals

► Solutions for a Variety of Settings

- Hospital-Based
- Ambulatory Care
- Long-Term Care

IDENTIFY



Current Practice Questionnaire

- Survey evaluates knowledge, attitudes, and self-perceived barriers related to care delivery
- Examines staff/provider needs related to education and/or system-related operations

Risk Assessment

- Proactively evaluates best practices and potential malpractice and patient safety risks
- Looks at staff/provider behaviors that mitigate or increase risks

Medical Record Audits

- Objectively reviews of practice patterns and risk exposure through extensive data review
- Looks at record of care and identifies provider- and systems-level areas for improvement

EDUCATE



On-Demand Education

- Hundreds of case-based online courses in 33 specialties and 10+ clinical settings
- Annual classrooms or case-studies delivered straight to providers' inboxes
- Unique classrooms available for individual providers if additional attention is needed

Live Engagement

- Onsite or virtual
- Customizable formats include interactive, case-based, didactic, and training

Risk Management Development Program

- Three tracks: comprehensive, ambulatory, infection prevention
- Interactive, virtual classrooms offer best practices, tools, and peer insights for new or experienced risk managers
- Supports and aligns your risk team to nurture and sustain a system-wide culture of safety

MEASURE & REPORT



Post-Intervention Practice Questionnaire

- Survey evaluating knowledge, attitudes, self-perceived barriers, and practice changes
- Looks at staff/provider needs related to education and/or system-related operations

Post-Intervention Audit

- Examines practice patterns and risk exposure through data review
- Looks at data sources and identifies provider and systems-level areas for improvement

Quarterly, Semi-Annual and Annual Reports

- Summarizes learner participation and general response to the educational experience
- Examines program data to measure efficacy and identify opportunities for improvement

Case Study

Problem: Outpatient medical group with 500+ providers had rising claims and incidents

Med-IQ Solution:

- Development of a risk management committee
- Annual risk management chart audit
- Annual live and online education program
- Quarterly loss run analysis
- Incident report tracking

60%

REDUCTION IN
CLAIMS
FREQUENCY

51%

REDUCTION IN
CLAIMS
SEVERITY

\$11M

INCREASE IN
UNDERWRITING
PROFIT

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