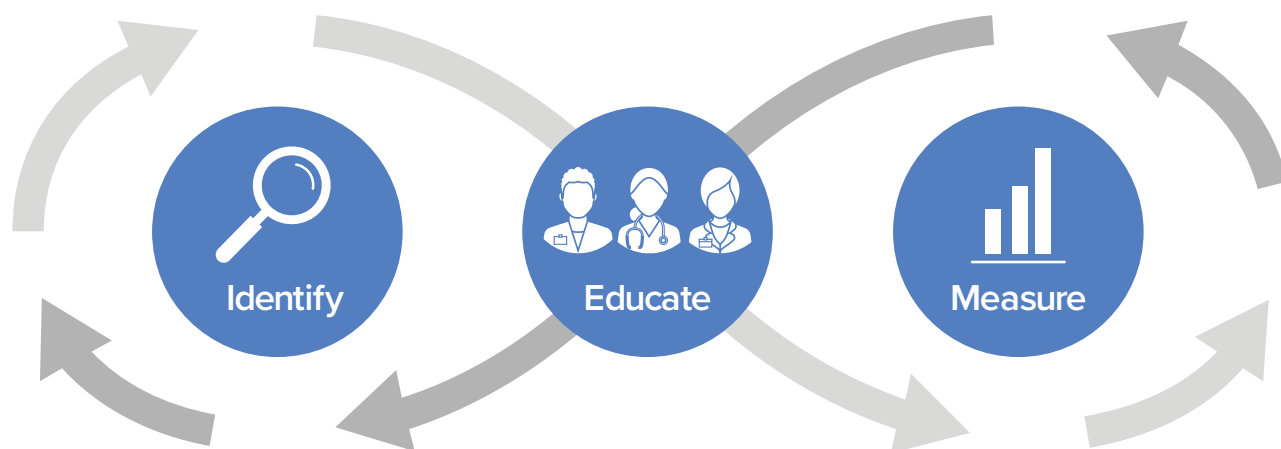


Reducing adverse events and claims while improving patient safety and outcomes has never been more important or challenging.



That's why Med-IQ empowers you with a three-tiered approach:



**Identify:** Pinpoint and prioritize your key risks, and present them to stakeholders in an evidence-based way.

**Educate:** Distribute customizable risk education in both live and online formats relevant to numerous subsets of providers and clinical settings and satisfies CME requirements.

**Measure:** Validate program usage, quantify knowledge gained, and assess behavior change.

### ► Solutions for the Entire Healthcare Team:

- Physicians
- Residents
- Practice Managers
- Nurses
- Advanced Practice Professionals
- Risk Professionals

### ► In a Variety of Settings:

- Hospital-based
- Ambulatory Care
- Long Term Care

## IDENTIFY



### Current Practice Questionnaire

- Survey to evaluate knowledge, attitudes and self-perceived barriers related to care delivery
- Examines staff/provider needs related to education and/or system-related operations

### Risk Assessment

- Pro-active evaluation of best practices and potential malpractice and patient safety risks
- Looks at staff/provider behaviors which mitigate or increase risks

### Medical Record Audits

- Objective review of practice patterns and risk exposure through extensive data review
- Provides objective look at record of care and identifies provider and systems level areas for improvement

## EDUCATE



### On-Demand Education

- Hundreds of case-based online courses in 33 specialties and 10+ clinical settings
- Annual classrooms or case-studies delivered straight to providers' inboxes
- Unique classrooms available for individual providers if additional attention is needed

### Live Engagement

- Onsite or virtual
- Customizable formats include interactive, case-based, didactic, and training

### Risk Management Development Program

- 3 Tracks: Comprehensive, Ambulatory, Infection Prevention
- Interactive virtual classrooms offering best practices, tools and peer insights for new or experienced Risk Managers
- Supports and aligns your risk team to nurture and sustain system wide culture of safety

## MEASURE & REPORT



### Post-Intervention Practice Questionnaire

- Survey evaluating knowledge, attitudes, self-perceived barriers, and practice changes
- Looks at staff/provider needs related to education and/or system-related operations

### Post-Intervention Audit

- Examines practice patterns and risk exposure through data review
- Looks at data sources and identifies provider and systems level areas for improvement

### Quarterly, Semi-annual and Annual Reports

- Summarizes learner participation and general response to the educational experience.
- Examines program data to measure efficacy and identify opportunities for improvement

## Case Study

**Problem:** Outpatient medical group with 500+ providers had rising claims and incidents

**Med-IQ Solution:**

- Development of a risk management committee
- Annual risk management chart audit
- Annual live and online education program
- Quarterly loss run analysis
- Incident report tracking

60%

REDUCTION IN  
CLAIMS  
FREQUENCY

51%

REDUCTION IN  
CLAIMS  
SEVERITY

\$11M

INCREASE IN  
UNDERWRITING  
PROFIT

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