Med-IQ®

Health disparities are real.

The evidence is large and irrefutable. And it's time to shift away from solely documenting the pervasiveness of this problem and start focusing on building health equity.



For example:

- Non-English speaking patients
 disproportionately experience difficulty
 accessing and receiving quality care,
 increased risk of medical errors, and
 lower levels of patient satisfaction¹
- Black, American Indian, and Alaska Native (AI/AN) women are 2 to 3 times more likely to die from pregnancyrelated causes than White women and this disparity increases with age.²
- Nearly 30% of U.S. high school students who identify as LGBTQIA+ and 40% of transgender adults report that they attempted suicide in the past year.³

That's why Med-IQ created the Risk ManagementThemed Online Health Equity
Curriculum,

an *actionable strategy* designed to help us see one another in healthcare.

Our risk and patient safety solutions can be an important part of your strategy to:

\$20 billion medical error costs/year

Eliminate Preventable
Adverse Events

\$411,053 average indemnity payment



Reduce Frequency & Severity of Claims

\$113,000

average cost per negligent injury



Improve Patient Safety and Outcomes

HEALTH EQUITY CURRICULUM COURSES

Relatable, case-based 1-hour modules with communication strategies and reflection questions that challenge assumptions, encourage objectivity and give learners something now to take into every future encounter in promotion of health equity.

Perceptions of Professional Misconduct: What You Need to Know	Adolescent Crises: Behavioral Health Trends, Legacies of Mistrust, and Meaningful Intervention
Racism and Implicit Bias: Legacies and Applied Concepts	Gender-Affirming, Equitable Care and LGBTQIA+ Inclusion
Sex-Based Bias: Applied Concepts in Cultural Humility	Bias in Aging Patient Population
Structural Vulnerability: Critical Conversations	Equity Versus Equality: Redefining Cultural Competency Through a Risk Management Lens
Bias in Pain Management	Confronting Bias in Treatment of Non-Native Speakers of English
Responding to Patient Racism, Xenophobia, Sexism, and Homophobia/ Transphobia: HCP Support	Non-Hearing Community: Sensitive Conversations

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Our case-based courses in the curriculum for non-resident healthcare providers are also offered as a PGY1-3 package (grouped into 3 classrooms) to align with the ACGME's new "Health Equity Matters" initiative.

Hernandez C, Cruz M, Robinson JK. Spanish-speaking patient health educational preferences. Arch Dermatol. 2011;147(2):242-244.

²Centers for Disease Control and Prevention. Racial and ethnic disparities continue in pregnancy-related deaths. September 5, 2019. Accessed July 14, 2021 www.cdc.gov/media/releases/2019/p0905-racial-ethnic-disparities-pregnancy-deaths.html

³Facts about suicide. The Trevor Project. www.thetrevorproject.org/resources/preventing-suicide/facts-about-suicide. Accessed August 2, 2021.



